

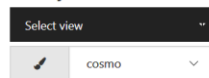
## Omni Intelligence FAQ – Create a Basic One Field WallBoard

### Introduction

### Instructions

1. Logon to [WEBSITE] with appropriate credentials
2. Click New Icon to make a new “Template”

Analytics



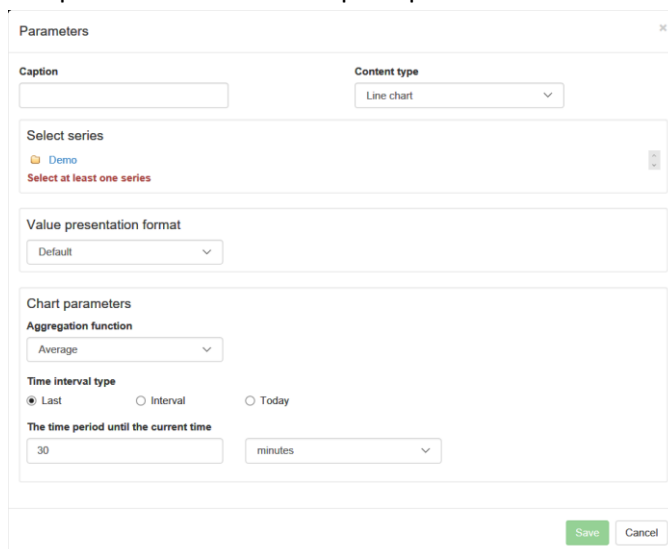
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3. Click “Add Row”
4. Select “Series”

A “series” is the data to display, like Calls waiting” or “Agents Logged In”

5. The parameter screen will open up.



6. Now you can choose a field to add, and chose the format of the display. These options are detailed in separate FAQ documents.
7. Once you have finished with the formatting, click Save to add the field to the display.
8. Once you have finished adding fields to the template, enter a view name and click SAVE